
FOR NOVASTAR LED SIGNS

VNNOX

Quick Guide

Update your sign from any web browser



VNNOX is NovaStar's website for updating your LED sign. Upload your pictures and videos, put them in a **solution** (the program your sign plays) and publish it.



BEFORE YOU START

- ✓ Your VNNOX account name and password (from iCatcher).
- ✓ Your sign's **resolution**: its width and height in pixels.
- ✓ The **server node** your account is on (also from iCatcher).
- ✓ Pictures or videos sized to suit your sign.

1 Log in

- 1 Go to **www.en.vnnox.com** and click **Login** at the top right.
- 2 Select your server node and click **OK**.
- 3 Enter your account name and password.
- 4 Drag the slider to complete the check, then click **Log In**.
- 5 Click the menu icon at the top left and choose **VNNOX Standard**. If asked to pick a default system, choose VNNOX Standard so it opens there next time.

2 Upload your media

- 1 Click **Content** in the menu bar.
- 2 Click **Upload Media**, select your files and click **Open**.
- 3 When the upload finishes, your files appear in the media library.

VIDEO

MP4, AVI, FLV, WMV, MOV

DOCUMENTS

Word, Excel, PowerPoint, PDF

IMAGES

JPG, JPEG, PNG, BMP, GIF, ICO

AUDIO

MP3, as background sound for text and images

Formats are for stand-alone players such as Taurus. The library holds 5 GB. Files under 48 × 48 pixels can't be uploaded, and files over 4096 × 2304 are converted on upload. If media approval is on for your account, new files must be approved before you can use them.

3 Build a solution

A solution is made of pages, and each page holds items such as pictures, videos or text. Pages play in order from top to bottom.

- 1 Click **Solutions** in the menu bar, then **New Solution**, and choose a regular solution.
- 2 Enter a name and your sign's exact resolution, then click **OK**. The editor opens.
- 3 Click a media icon, such as image, video or text, to add it to the page. Pick the file from your media library.
- 4 Move and resize each item. Click an item to change its properties.
- 5 For a slideshow, add more pages and set their order in the page list.
- 6 Click **Preview** to check it, then click **Save**.

TIP Double-click an empty part of the page to add text. You can undo or redo up to five steps.

SET WHEN A PAGE PLAYS

Select a page and use its properties:

- **Validity Range:** a start and end date. After the end date the page is skipped, which is handy for specials.
- **Times to Play:** how many times in a row the page plays.
- **Schedule:** when the page plays. If pages overlap, they play in page order.

4 Publish to your sign

- 1 Click **Solutions** in the menu bar.
- 2 Click **Publish** on your solution.
- 3 Tick your sign and click **OK**.
- 4 To check progress, click the progress icon at the top right.

If your sign is offline, it gets the solution as soon as it's back online.

HANDY CONTROLS

See what's playing

Go to **Screens** › **Screen List** and click **Capture** next to your sign.

Brightness

Go to **Control** › **Brightness Control**, select your sign, set the level and click **Apply**. You can also schedule it.

Black out the screen

Go to **Control** › **Screen Status Control**, select your sign, choose **Blackout** and click **Apply**. The power stays on. Choose **Normal** to undo it.

5 Schedule your solutions

Page settings cover simple timing. To play different solutions at different times, make a schedule:

- 1 Click **Schedule** in the menu bar, then **Create** at the bottom left.
- 2 Choose a regular-screen schedule, enter a name and the resolution, then click **OK**.
- 3 Click **Add Solution** and select your solutions.
- 4 Open the **Calendar View** tab and click **New**, or click a time slot and then **+**.
- 5 Choose a solution, set how it repeats, its start and end times and its start date, then click **OK**.
- 6 In the list view, click **Publish**, tick your sign and click **OK**.
 - If Repeat is set to **Never**, the date must be today or within the next seven days.
 - Drag the top or bottom edge of a block to change its times. Where blocks overlap, the one furthest left plays.

6 Quick fixes

IF THIS HAPPENS

TRY THIS

I can't log in	Check you picked the right server node, then re-enter your details.
My sign shows as offline	Check the sign has power and an internet connection. It gets anything you publish once it's back online.
The picture looks stretched	The solution's resolution doesn't match the sign. Correct it in the solution and publish again.
A video won't play	Look for a warning next to the file in the media library. It says what your player can't handle.
The sign is black but online	It may be blacked out. Go to Control , Screen Status Control , choose Normal and click Apply .

Need help?

Stuck on a step or forgotten a password?
Get in touch and we'll help.



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VISIT
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Tell us which sign it is, what you were trying to do and what you saw on screen.