OLYMPYX · ICATCHER

Customer Guide

Setup, scoring and support in one place.



EDITION II • SOFTWARE V0.7.246 • AUGUST 2026

LED SCOREBOARDS MADE SIMPLE

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Everything your scoreboard can do, in the order you'll meet it, from first power-on to game day and beyond.

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> **KEEP YOUR HANDOVER SHEET CLOSE**
>
> It carries the three details specific to your scoreboard: the Wi-Fi **network name**, the Wi-Fi **password** and the browser **address**. This guide refers to it often.

Before you start

Runs from any phone or tablet through a web browser. Nothing to install.

YOUR HANDOVER SHEET

- Wi-Fi **network name**
- Wi-Fi **password**
- Browser **address**, e.g. **192.168.0.50**

Setting up for the first time

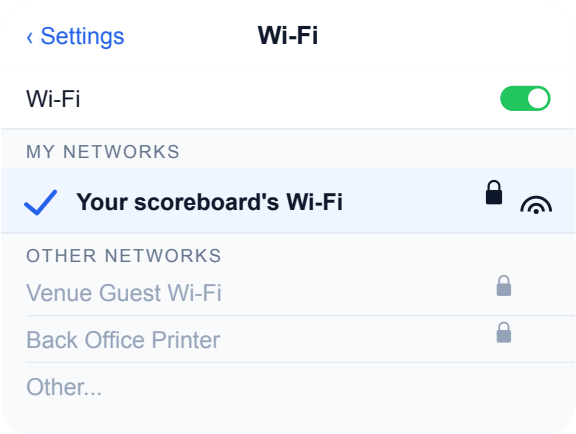


1. Plug the scoreboard into power and switch the socket on.
2. Wait one minute for boot-up.
3. Continue to page 4.

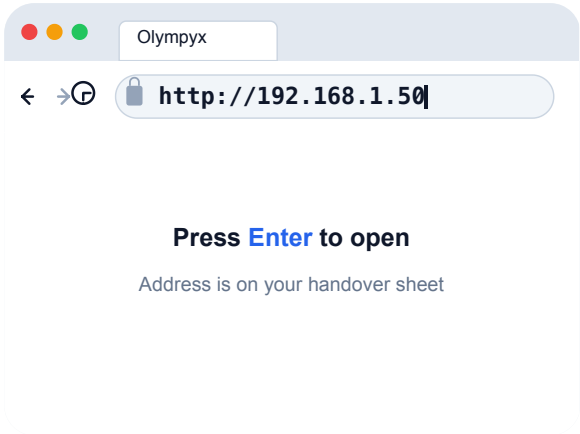
After the IP splash, the screen settles on the main scoring layout above. If anything looks wrong, see **Layout** on page 11.

To switch off: just turn off the socket. To use it again, repeat the same steps.

Connect from your phone or tablet



Step 1. Open your phone's Wi-Fi settings and join the scoreboard's network. Name and password are on your **handover sheet**.



Step 2. Open your browser and type the address from your **handover sheet**. The controls page loads instantly.

SAVE IT TO YOUR HOME SCREEN

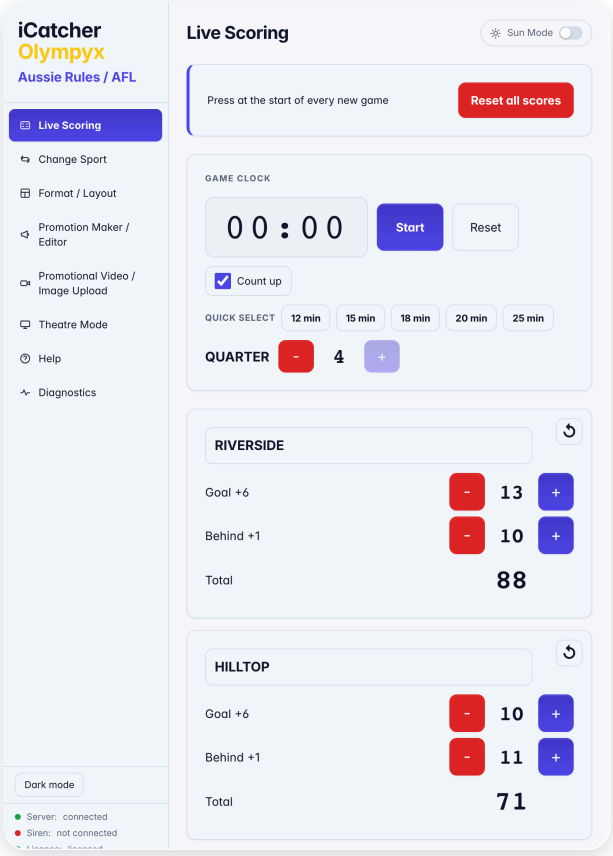
Safari (iPad / iPhone): share icon → **Add to Home Screen**. Chrome / Edge (Android): three-dot menu → **Install app** or **Add to Home Screen**. Launch from the new icon and Olympyx opens fullscreen, with no address bar and the same controls.

IF THE PAGE WON'T LOAD

The scoreboard's Wi-Fi has no internet, and some phones drop the connection. In Wi-Fi settings, enable **stay connected without internet**. On iPhone, also turn off Private Wi-Fi Address.

Running a game

First thing on game day: tap **Reset all scores** at the very top of Live Scoring. Clean sheet, fresh quarter-by-quarter summary, nothing left over from last week.



Choose the sport

Tap **Change Sport** and pick an icon. Nine sports are built in: Aussie Rules / AFL, Soccer, Netball, Basketball, Hockey, Rugby League, Rugby Union, Baseball and Cricket. The controls change to match: baseball gets an innings table, cricket gets overs and wickets, and each sport keeps its own team names and clock length.

Adjust the score

- Tap a button to add points.
- Press and hold to subtract.
- Tap the number, type a value, press Enter.

Shot clock **Basketball / Hockey**

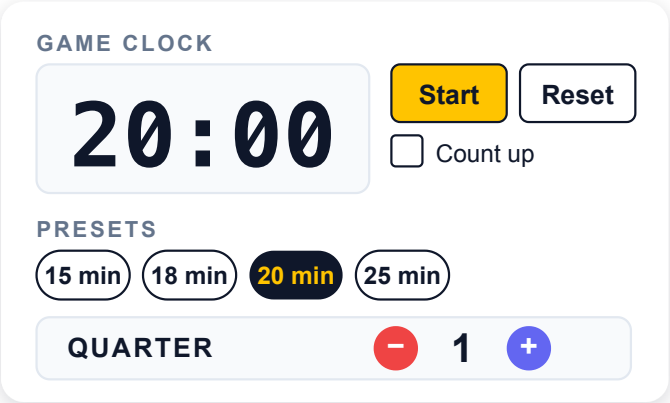
Sits below the main clock.

- **Start** / **Stop** runs and stops the countdown.
- **Reset and start** snaps to default (24 s) in one tap. Use after every possession change.
- **Stop and clear** hides the clock between quarters.
- **Reset value** sets the default. Quick-pick chips: 24, 14, 30, 45 seconds.

The game clock

One clock drives the quarters, the siren and the end of game summary. Here is everything it can do.

Game clock



- **Start** runs the clock; it becomes **Pause**.
- **Reset** returns to the saved start time.
- Tap the digits to type a time. Minutes and seconds are separate boxes, so tablets get the number keyboard and the colon can never be mistyped.
- **Count up** counts from zero like a stopwatch.
- Minus and plus next to **QUARTER** move between periods.

SIREN ON START

Want the siren to mark the start of play? Tick **Siren on start** in the clock widget just before you press **Start**. It sounds once as the clock begins. The end-of-game siren is separate and automatic (page 7).

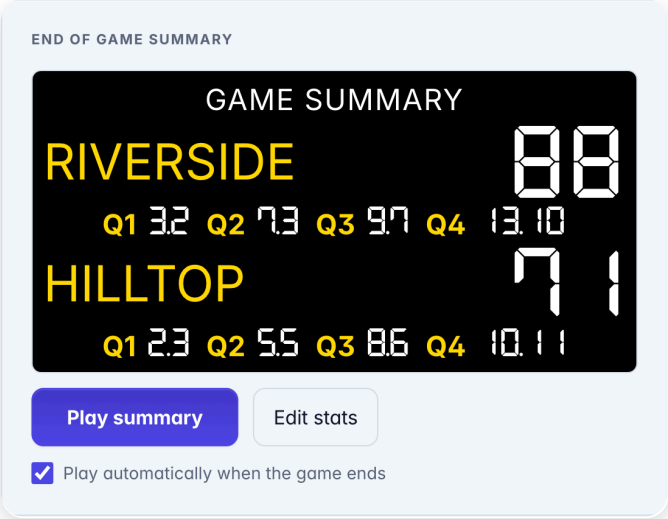
Driving from a laptop instead of a tablet? Press **?** to see every shortcut: **Spacebar** starts and stops the game clock, **S** fires the siren.

End of game summary

The end of each quarter runs itself, and when the game is over, the LED shows the crowd a quarter-by-quarter wrap-up.

When the clock reaches 0:00

- The **siren sounds** by itself. Its switch ("Siren on game end") is in the **Siren** widget at the bottom of Live Scoring, just under the duration slider.
- The **next quarter loads automatically**, with the same time on the clock, paused and ready for **Start**.
- **Late scores still count.** Anything you enter after the siren goes to the quarter that just ended, right up until you start the next one.
- After the **final quarter**, the End of Game Summary plays on the LED by itself. Prefer to trigger it yourself? Untick **Play automatically when the game ends** in the summary widget.



The summary widget

On Live Scoring, below the promotion widgets, you'll find **End of Game Summary**.

- The black preview shows exactly what the LED will display, updating live as the game is scored.
- **Play summary** puts it on the LED. **Stop summary** returns to the live scores.
- **Edit stats** opens a quarter-by-quarter grid. Fix any number and the main score updates to match. The summary and the scoreboard are one and the same.

Promotional content

Two kinds: text promos and video / image promos. Both are saved permanently on the scoreboard and triggered from Live Scoring.

Text promos

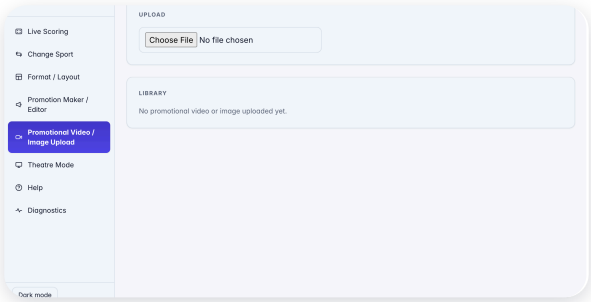


A drag-and-drop canvas. Mix **text** and **images** in any layout.

1. Tap **Promotion Maker / Editor** > enter a name > **Create New**.
2. Drag **textboxes** or **images** onto the canvas, then move, resize and stack them freely.
3. Per textbox: text, **font size**, **bold**, alignment, background colour and a **border style** (eight looks, from solid to glow and marching ants).
4. Per image: upload a logo, photo or sponsor mark and set how it fills its box (fit / crop / stretch). **Duplicate**, **Remove**, **Bring forward** and **Send backward** handle layering.
5. Set the whole-promo background colour and outer border, then tap **Save Promotion**.

From Live Scoring, tap **Play** on a saved promo to push it. **Stop** returns to the scores.

Video / image promos

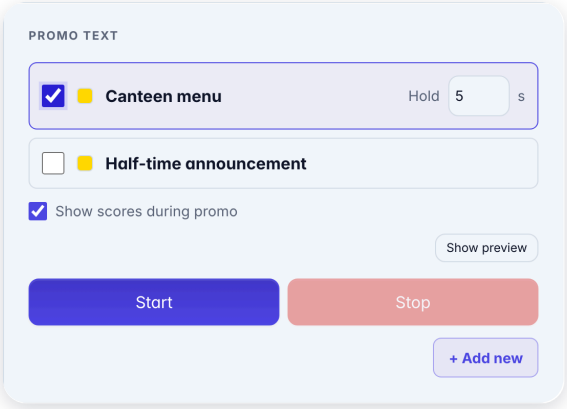


Upload your own JPG, PNG, GIF, WebP, BMP, MP4, WebM, MOV, MKV, M4V, PPT or PPTX file (up to 2 GB).

1. Tap **Promotional Video / Image Upload** > enter a name > tap **Upload** and choose the file.
2. **PowerPoint files** (PPT, PPTX): the scoreboard converts every slide to an image and plays them as a slideshow. Set the per-slide duration after upload.
3. Set **Fit on LED**: **Fit** (zoom out, may letterbox), **Crop** (zoom in to fill), or **Stretch** (fill exactly, distorts the picture).
4. Tap **Play** to push to the screen. **Stop** returns to the scores.

On game day

Promos and the siren both run from Live Scoring.



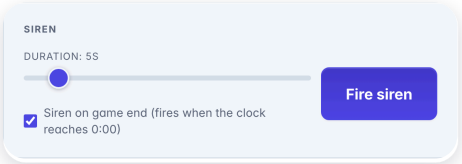
Playing promos

1. Tick the promo(s) you want to play. The numbers show the play order. Tick again to change it.
2. Set **Loops** (videos) or **Hold** seconds (images and slides) on each ticked item.
3. Tick **Show scores during promo** to keep a score band above the promo. Untick it and the promo fills the whole screen.
4. Tap **Start**. **Stop** brings the scores back at any time. (PowerPoint decks play through once and hold on the last slide until you stop them.)

Transitions

Tick two or more promos and a **Transition** picker appears (shown above, under the playlist). It sets how one hands over to the next on the LED. Eight styles: **Cut** (instant), **Fade**, **Slide**, **Zoom**, **Dissolve**, **Wipe**, **Flip** and **Rise**. The same picker appears in the video widget for video / image playlists.

The siren

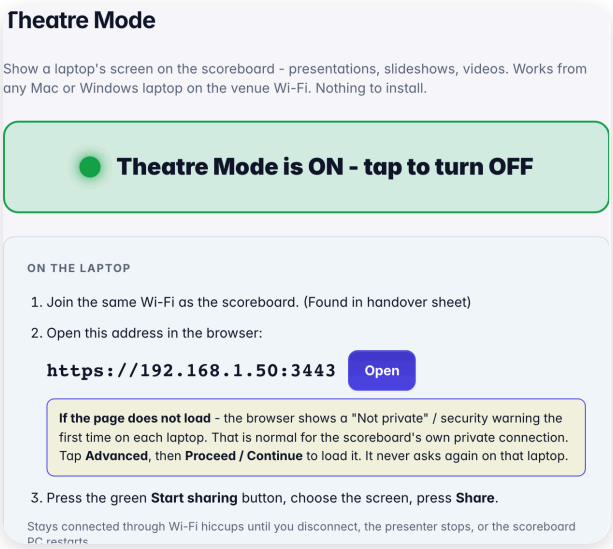


The Siren widget sits at the bottom of Live Scoring (it appears once the siren is plugged in).

- The slider sets how long it sounds (4-15 seconds); the big button fires it whenever you like.
- **Siren on game end** sounds it by itself every time the clock reaches 0:00. It is on out of the box. Untick it for silent finishes.
- **Siren on start** is in the clock widget (see page 6).

Theatre Mode

Show a laptop's screen on the scoreboard: presentations, slideshows and videos. Works from any Mac or Windows laptop on the venue Wi-Fi. Nothing to install.

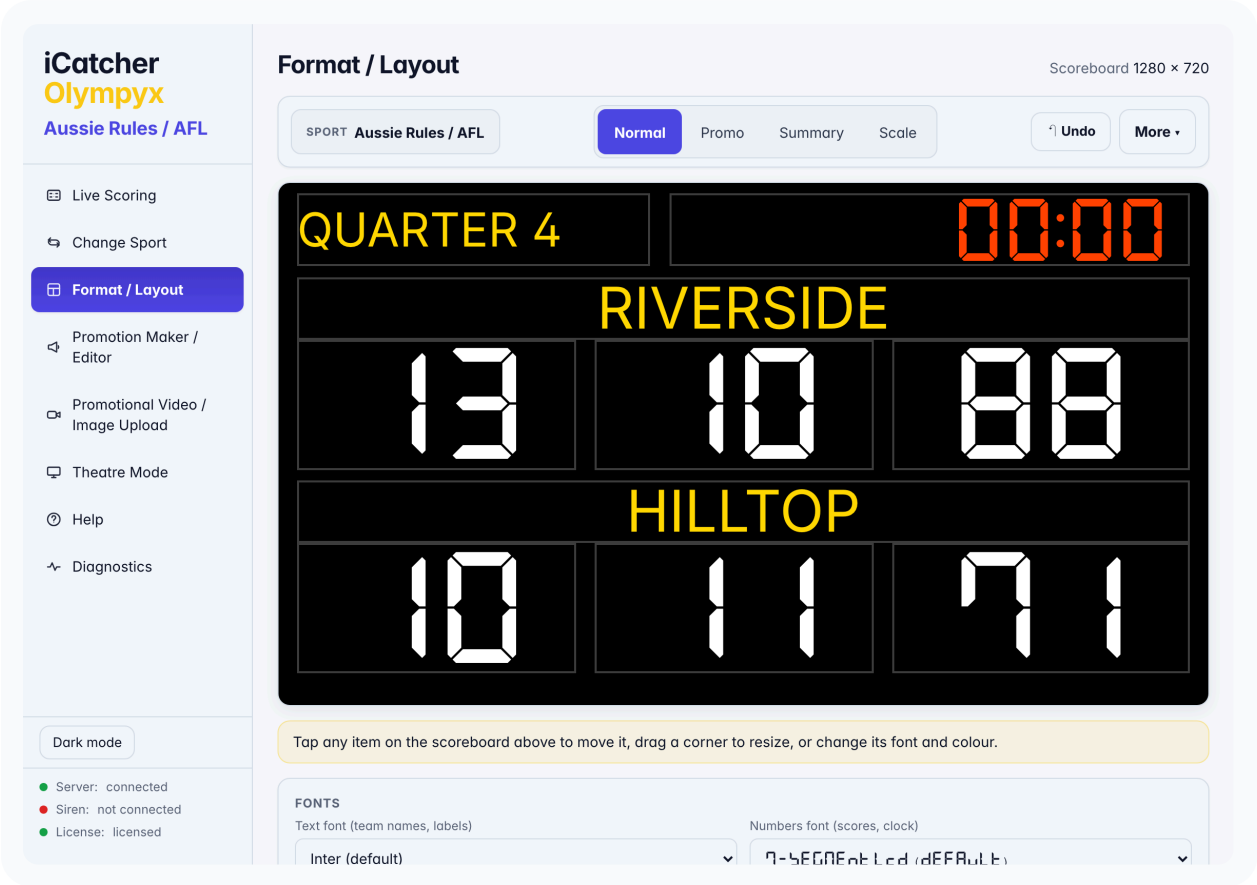


Sharing a laptop screen

1. On the tablet, open the **Theatre Mode** tab and tap the big button so it reads **ON**.
2. On the laptop, join the venue Wi-Fi and open the address shown on the tab in a browser.
3. The first time on each laptop, the browser shows a privacy warning. That is normal for the scoreboard's own private connection. Tap **Advanced**, then **Proceed / Continue**. It never asks again on that laptop.
4. Press the green **Start sharing** button, choose the screen, press **Share**. It is now on the scoreboard.
5. To finish, press **Disconnect screen** on the tablet (or stop sharing on the laptop). The scores come straight back.

It stays connected through Wi-Fi hiccups until you disconnect it or the scoreboard PC restarts. Copy-protected video apps (Netflix and similar) show as a black box. That is the app protecting its video, not a fault.

Layout



Tap **Format and Layout**.

- Pick the sport.
- Change fonts and colours.
- Drag any element to reposition.

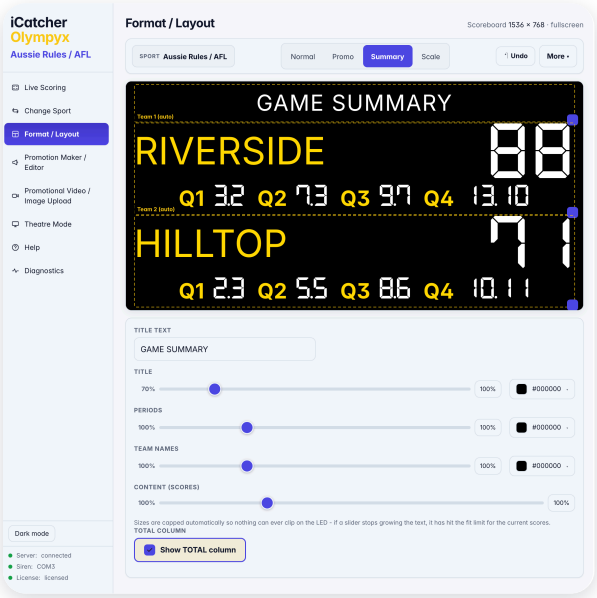
Tap **Auto-fit [sport]** to rebuild the current sport's layout to suit your LED; **Auto-fit all sports** does every sport in one go. The **Undo** button (bottom right of the preview) walks back anything you've changed since opening the tab.

MODES

- **Normal**: the default scoreboard layout.
- **Promo**: overrides for what shows during a promo if "Show scores during promo" is enabled. The shaded zone marks where promo content sits.
- **Summary**: position and size the End of Game Summary table. See page 12.
- **Scale**: drag the yellow rectangle to choose where the scoreboard renders on the LED. Only needed for LED panels that show a sub-rectangle of the Windows display.

Screen settings

Size the summary table, set the brightness, beat the sun.

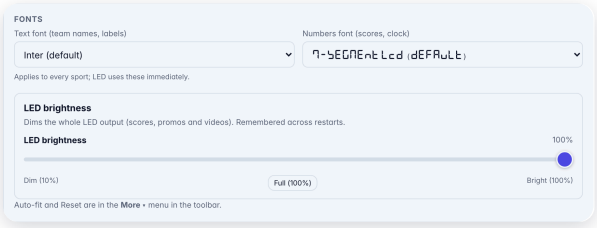


Summary size and position

Open **Format / Layout** and tap **Summary**. The preview shows exactly what the LED displays while the summary plays.

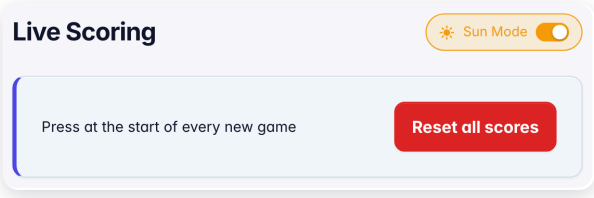
- Drag the **dashed box** to move the whole table; its corner handle resizes it.
- Want finer control? The **title row** and **each team's block** can also be dragged and resized on their own. A block you have not touched keeps following the automatic layout.
- Four sliders (25-300%) size the **Title**, **Headings**, **Team names** and **Content**.
- Sliders stop at the fit limit, so nothing can ever clip on the LED.
- Digits use your numbers font; words your text font (**Font** tab).

LED brightness



In **Format / Layout**, under the fonts, the **Brightness** slider dims the whole LED: scores, promos and videos together. The setting is remembered across restarts.

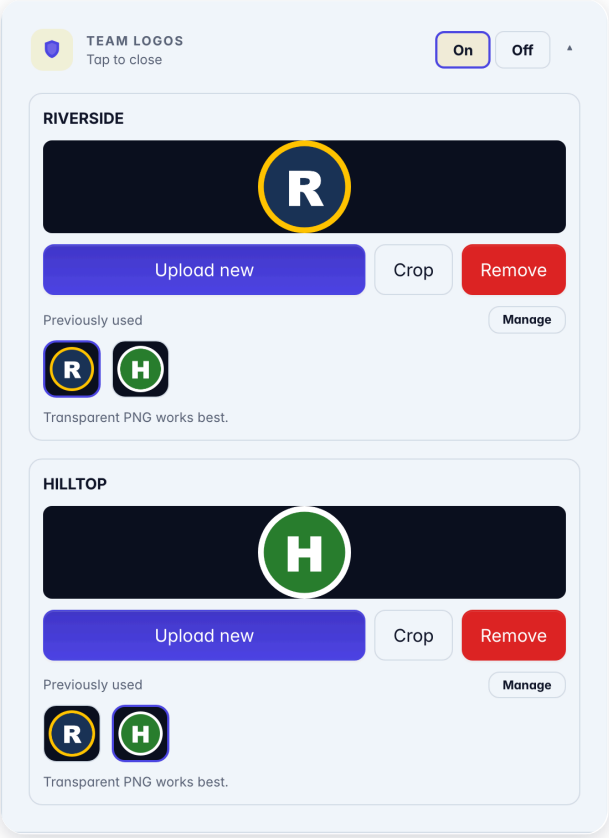
Sun Mode



Direct sun making the LED hard to read? Flick **Sun Mode** (top right of Live Scoring) and every word and number on the LED turns pure white, the brightest colour the panel has. It changes the LED only, never your saved colours. Flick it off when the glare has passed.

Team logos

Show each team's logo on the scoreboard, the end of game summary, and the score band during a promo.



Set a logo for each team

1. On **Live Scoring**, open the **Team logos** panel.
2. Tap **Upload** under a team and choose its logo. A square PNG with a transparent background looks best.
3. A quick **cropper** opens: drag to move, scroll or pinch to zoom, and it auto-fits a clean square for you. The full picture is kept, so you can re-crop a logo at any time.
4. Every logo you upload is saved. Next time, tap one under **Previously used** instead of uploading again.
5. **Upload new** changes a team's logo; **Remove** clears it.

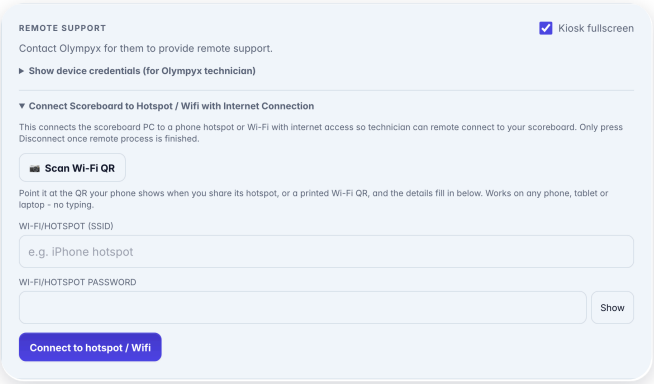
TURNING LOGOS ON AND OFF

- **Show on scoreboard** switches the logos on or off everywhere they appear.
- Off puts the scores back to full width. Your logos stay saved either way, and the app remembers your choice.
- When on, each logo sits to the left of its team's score and the scores shift to make room. Turn them off and the scores fill the space again.
- Logos are kept **per sport**: your footy pair and your netball pair live separately, and **Previously used** shows the logos saved for the sport you are on.

Remote support

Call iCatcher for help. We'll connect to the scoreboard remotely and do the rest.

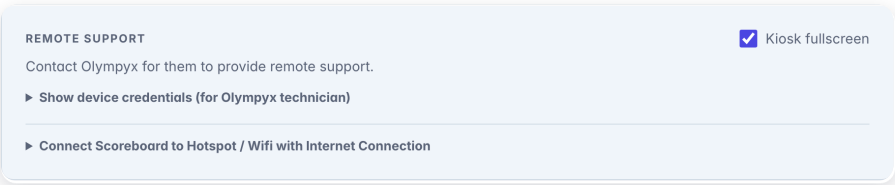
The scoreboard's own Wi-Fi has no internet. To let us in, the scoreboard needs to join a network that does: either your venue's Wi-Fi or your phone's hotspot. **Same steps either way.**



1. Have a network name and password ready (venue Wi-Fi, or turn on your phone's personal hotspot).
2. Open **Diagnostics** > **Remote Support** > **Connect Scoreboard to Hotspot or Wifi**.
3. Type the network name and password.
4. Wait for iCatcher's go-ahead.
5. Tap **Connect**.

The scoreboard returns to its own Wi-Fi when the session ends. While a session is connecting, an amber **REMOTE SUPPORT CONNECTING...** banner appears across the controls, turning red (**ACTIVE**) as soon as the session is live.

Kiosk fullscreen



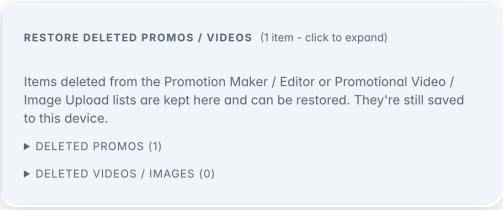
Need the venue PC's desktop? Open **Diagnostics** > **Remote Support** and untick **Kiosk fullscreen** (top right). Tick it again and the scoreboard snaps back, fullscreen and focused. Support may ask you to use this.

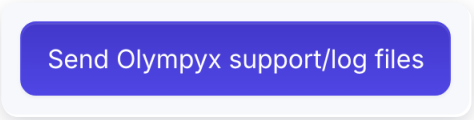
Diagnostics and getting help

The Diagnostics tab is the scoreboard's health page, and the fastest route to a fix when something is off.

Diagnostics

- The **Server**, **License** and **Siren** panels show live status. A green dot means healthy.
- In the Siren panel, **Test siren** gives a short audible blast; **Check responding** asks the siren to answer silently. If the check passes but the test makes no sound, the fault is in the horn wiring, not the connection.
- **Restore deleted promos / videos**: anything you deleted in the last two months waits here. Tap to expand, then tap **Restore** next to the item. Older items clear themselves out.
- **Send Olympyx support/log files** (top of the page) bundles two days of logs into a zip and walks you through emailing it to us. If something is misbehaving, send it. It usually saves a round of questions.





The Help tab

The **Help** tab on the tablet carries the same step-by-step instructions as this guide, always matched to the software on your scoreboard. Tap any section to expand it.

Need more help?

Stuck on anything, spotted a problem, or want something changed? We are happy to help, and no question is too small.

- **Email us** (fastest, as we usually reply the same day): **info@icatcher.com.au**
- **Prefer to talk?** Call or text your iCatcher support contact on the number you were given at installation. It is also on your handover sheet.

If something is misbehaving, tap **Send Olympyx support/log files** in Diagnostics first and mention it in your email. It helps us fix things without bothering you for details.

Troubleshooting

If nothing here solves it, see **Diagnostics and getting help** on page 15. Email or call, and we'll sort it.

If something goes wrong

Always try a full restart first.
Turn the scoreboard off at the wall, wait a full **two minutes**, then switch it back on and give it about **three minutes** to boot. The tablet reconnects by itself, and nothing is lost: team names, scores, promos and licence are all kept safely.

Phone can't see the scoreboard's Wi-Fi.
Wait the full 30 seconds after power-on. Otherwise move within visual line of sight of the scoreboard.

The address won't load.
Phone has switched to mobile data. Enable **stay connected without internet** on the scoreboard's network.

Screen is blank.
Socket off, wait **3 minutes**, switch on.

"Save failed" flashes.
The page refreshes itself. Retry.

Lost the address.
Power-cycle. It shows for 5 seconds on every boot.

Licensing issues and updates.
Contact **iCatcher support** (see page 15). Our team installs and updates Olympyx for you. All our guides are at **icatcher.com.au/brochures-guides**.